



JESS

Role: Incident, Security and Emergency Response Specialist

Company: Arrow Energy

Home location: Toowoomba

Work location: Dalby

How long have you worked in the resources industry?

Eight years in total across both mining and oil and gas.

What do you enjoy most about your job?

I like knowing that my efforts help protect people. It's rewarding to see the impact our work has on keeping everyone safe and empowering them to make quick, smart decisions if things ever don't go to plan.

What's something people wouldn't expect about your role?

There is a lot of inter-agency cooperation involved in my job. At Arrow, we maintain strong working relationships with law enforcement, Queensland Fire Service and other natural gas operators in the region. This cooperation helps us respond faster, stay better informed, and keep everyone safer.

Where do you live and what do you love about your community?

I live in a small rural town just west of Toowoomba and love the traditional values, particularly how neighbours look out for one another – usually when the cattle are out!

What drew you to the industry and what's kept you here?

The opportunities for personal and professional growth.

What does a typical day look like?

At the moment, I am working on a full review and upgrade of our emergency response processes. It's been a fantastic opportunity to really work on a proactive approach.

Why do you think the resources sector matters to Queensland?

It provides key job opportunities in many smaller towns that might otherwise struggle to attract enough people and income to prosper in the way the resources sector enables.

What are you passionate about inside or outside of work?

Outside of work, I am the quintessential 'horse gal'. I ride and compete regularly, and I have recently started breeding my own performance horses, which has been exciting.

What's something you're proud of professionally or personally?

I'm proud of my resilience, both inside and outside of work. It has allowed me to achieve things that required me to push forward despite opinion, hardship, or both.



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